



Lyngdal
kommune

«Hva er viktig for deg?»

Åpenhet og dialog med brukere og / eller pårørende om valg av tjenstedesign, utfordringer og gode løsninger



@RonnyBjornevag



Kommunebarometer



1	1	1
2	2	2
3	3	3
4	4	4
5	5	5
6	6	6
7	7	7
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17	17	17
18	18	18
19	19	19

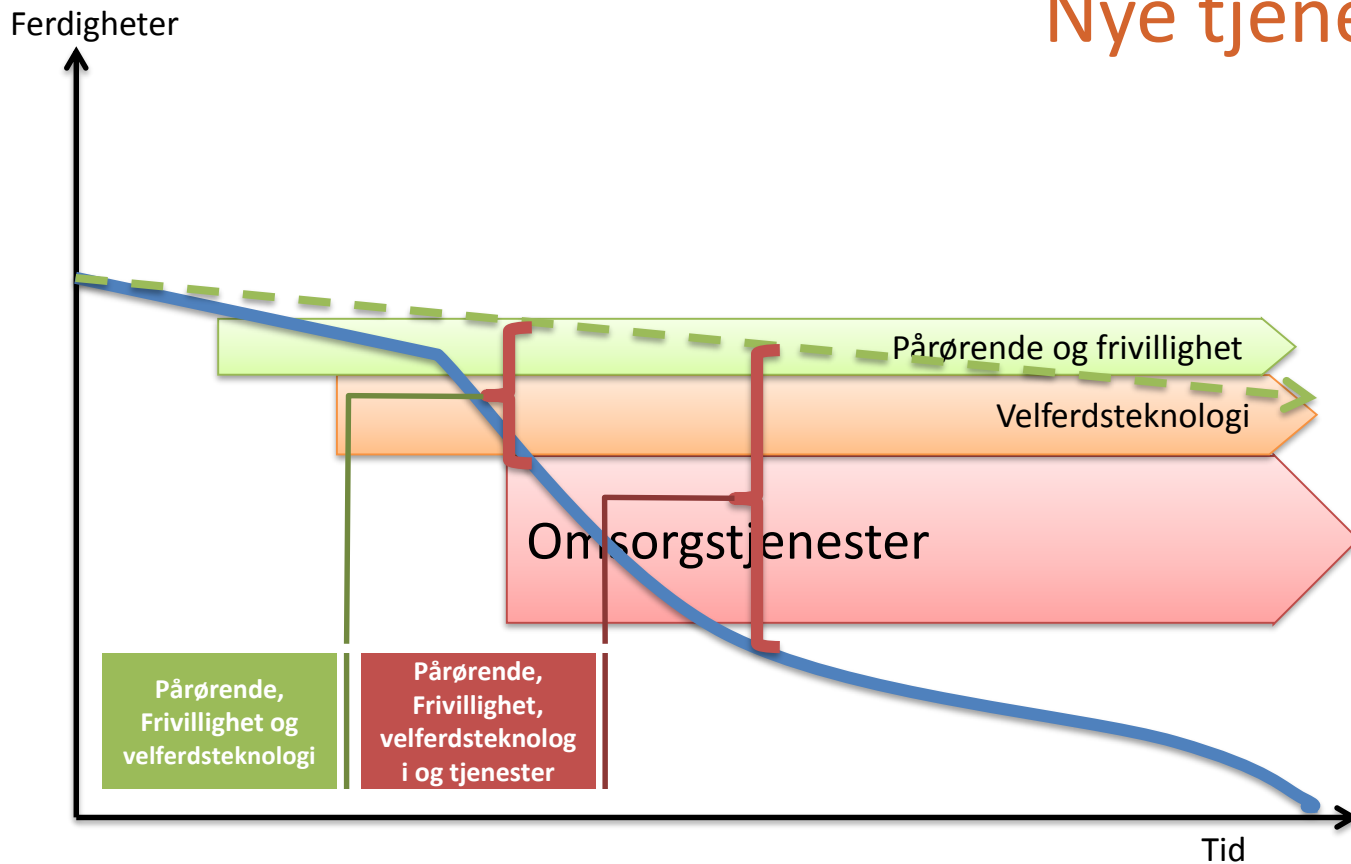




Innhold

- Behov for nye tjenester
- Pårørendearbeid
- Tjeneste design
- Gevinstrealisering







Pårørendearbeid

- Pårørende skal sees på som en viktig ressurs og samarbeidspartner
 - Etablere samarbeid
 - Holde på dialog
 - Opplæring?
 - Hvordan hindre utbrenthet hos pårørende?



Pårørendearbeid

- Pårørende
 - Kilde til informasjon
 - Omsorgsgiver
 - Talsperson / representant for bruker /pasient
 - Har egne behov



HVITT

LEGEMIDDELAVTALE*

SAM. MØTER E.*

RESSURSER PÅ TILTAK

SAM. MØTER NY

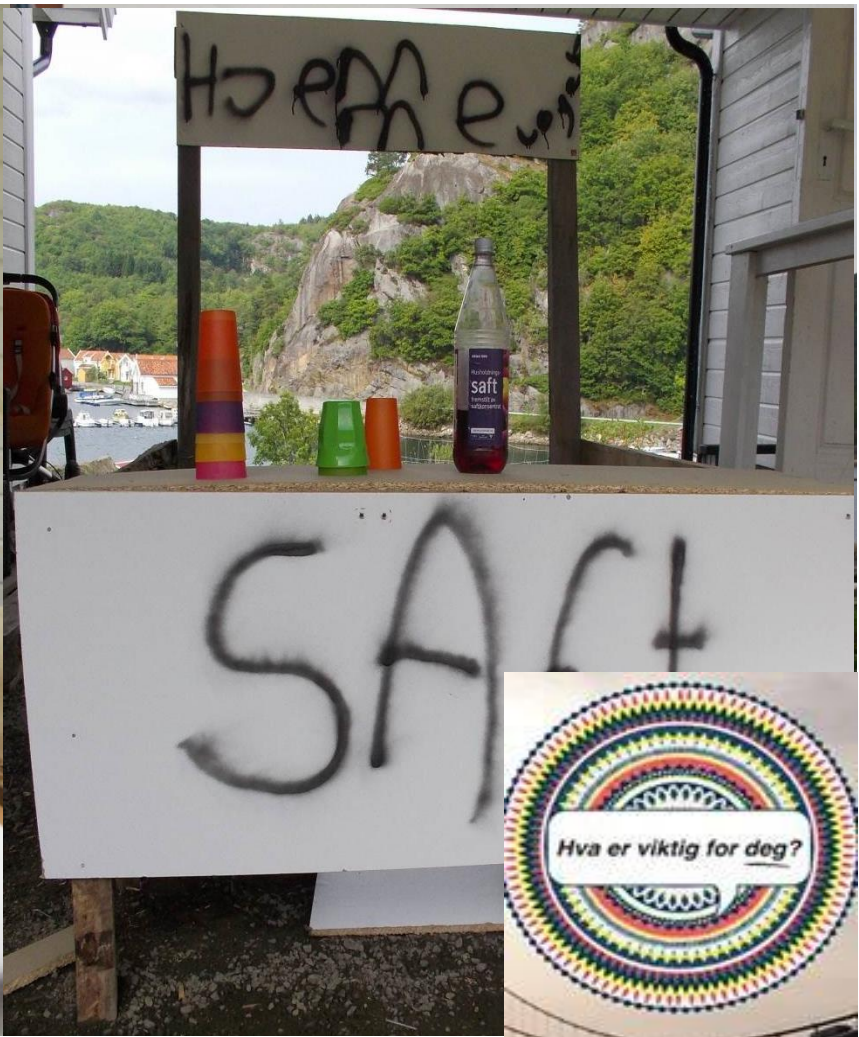
95%

70%

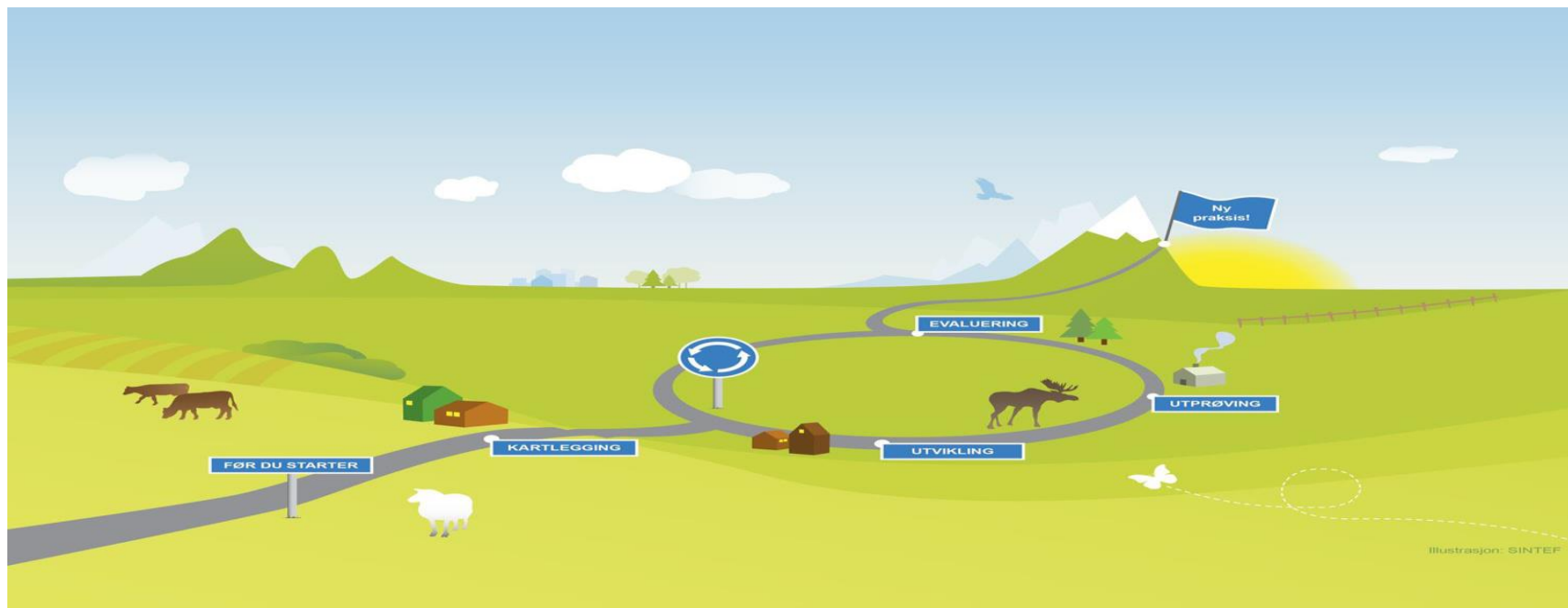
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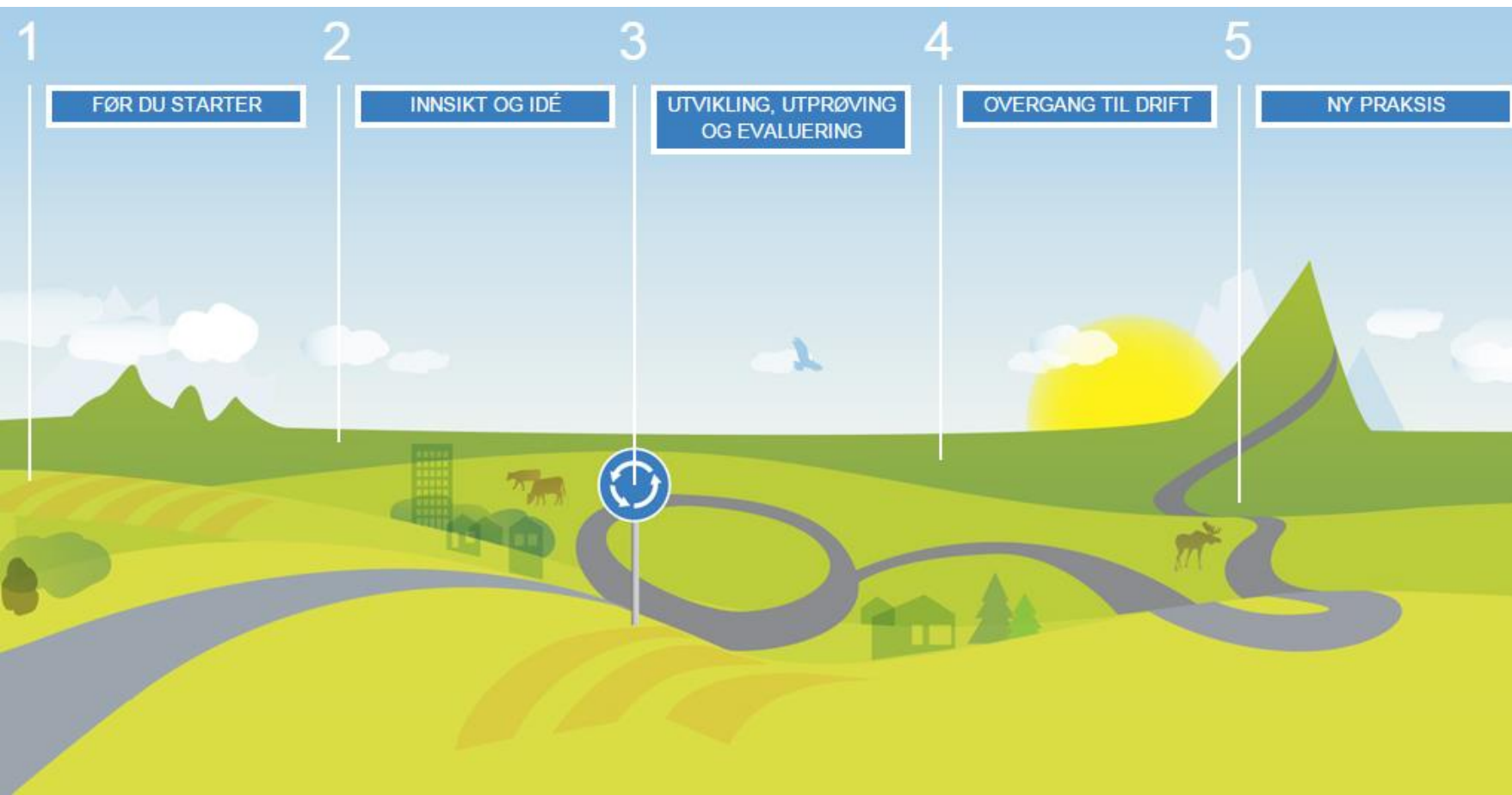
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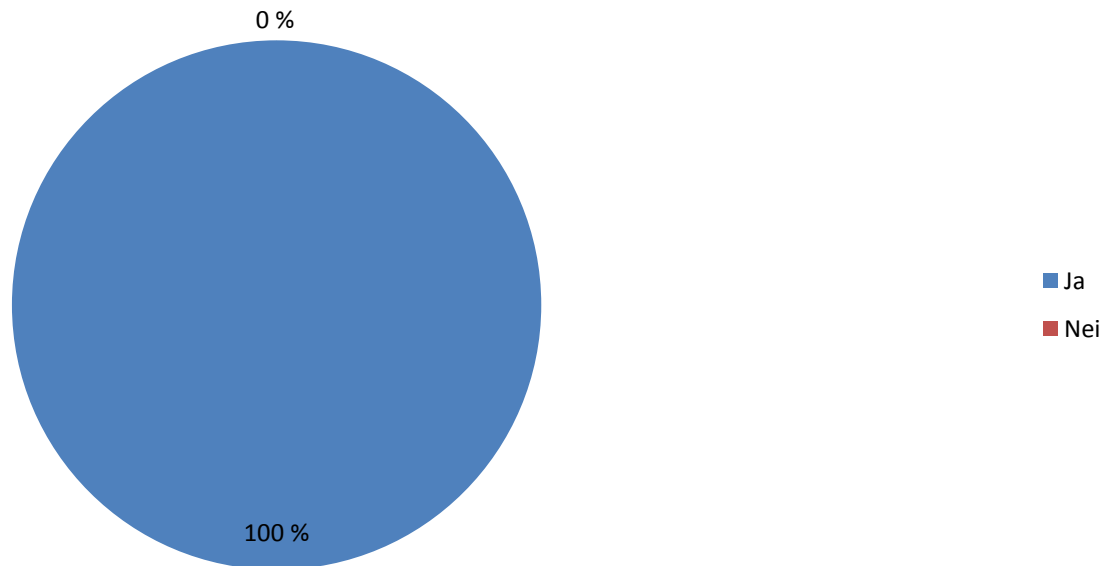


SAMVEIS.NO - Veikartet 2.0

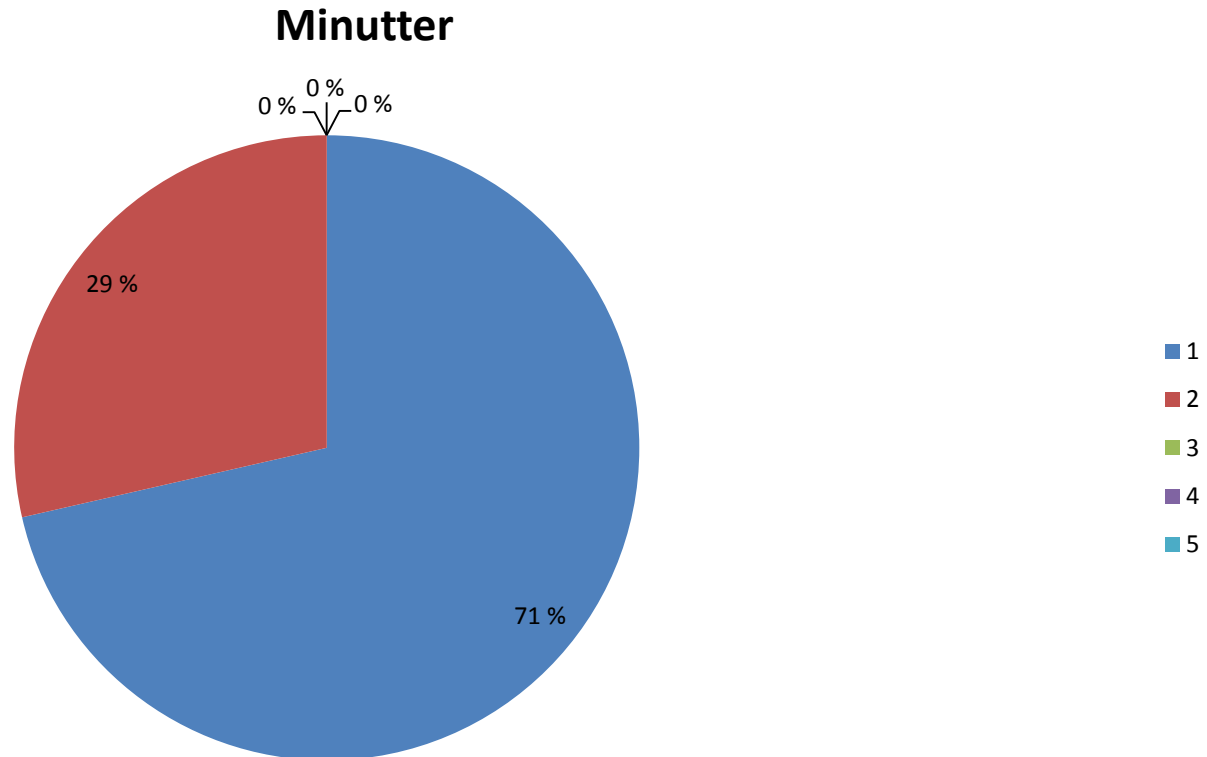




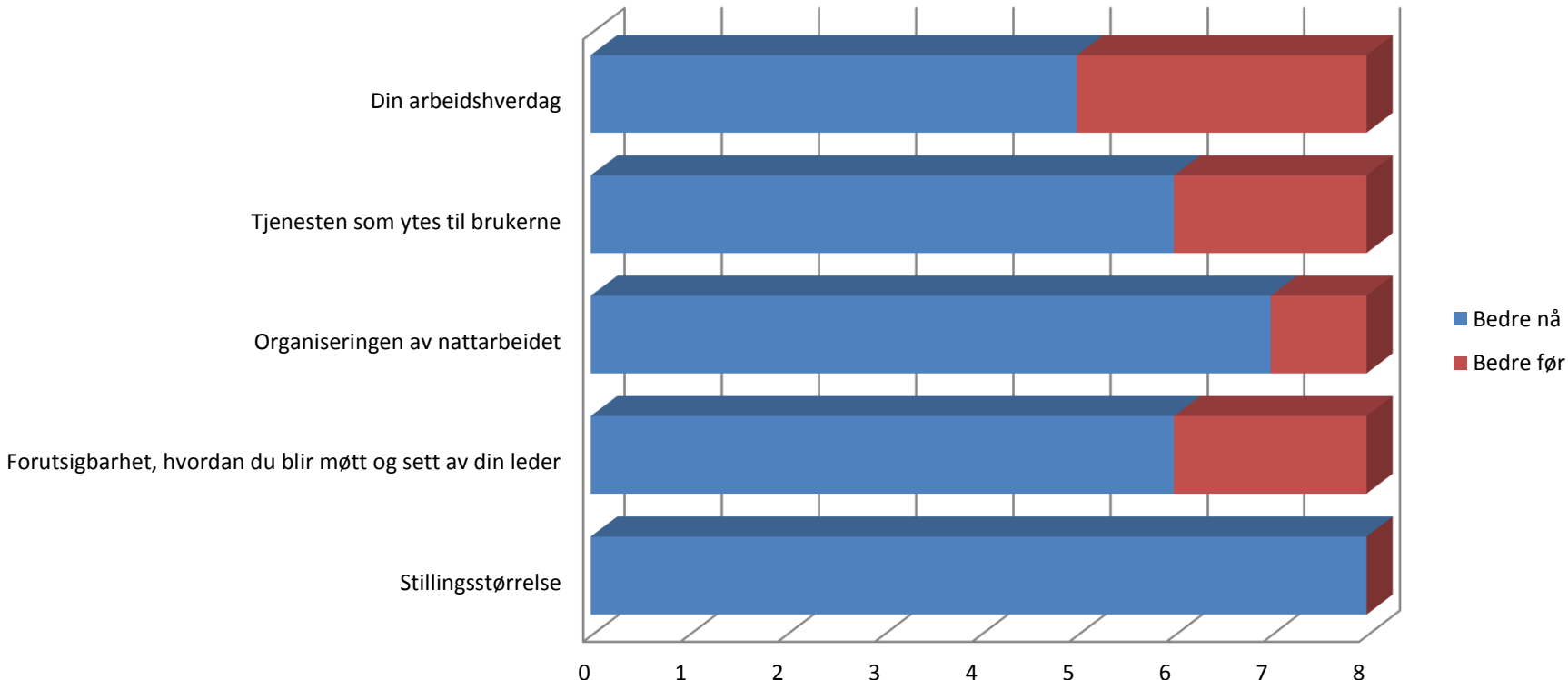
Får brukeren dekket sine behov på natt?



Responstid

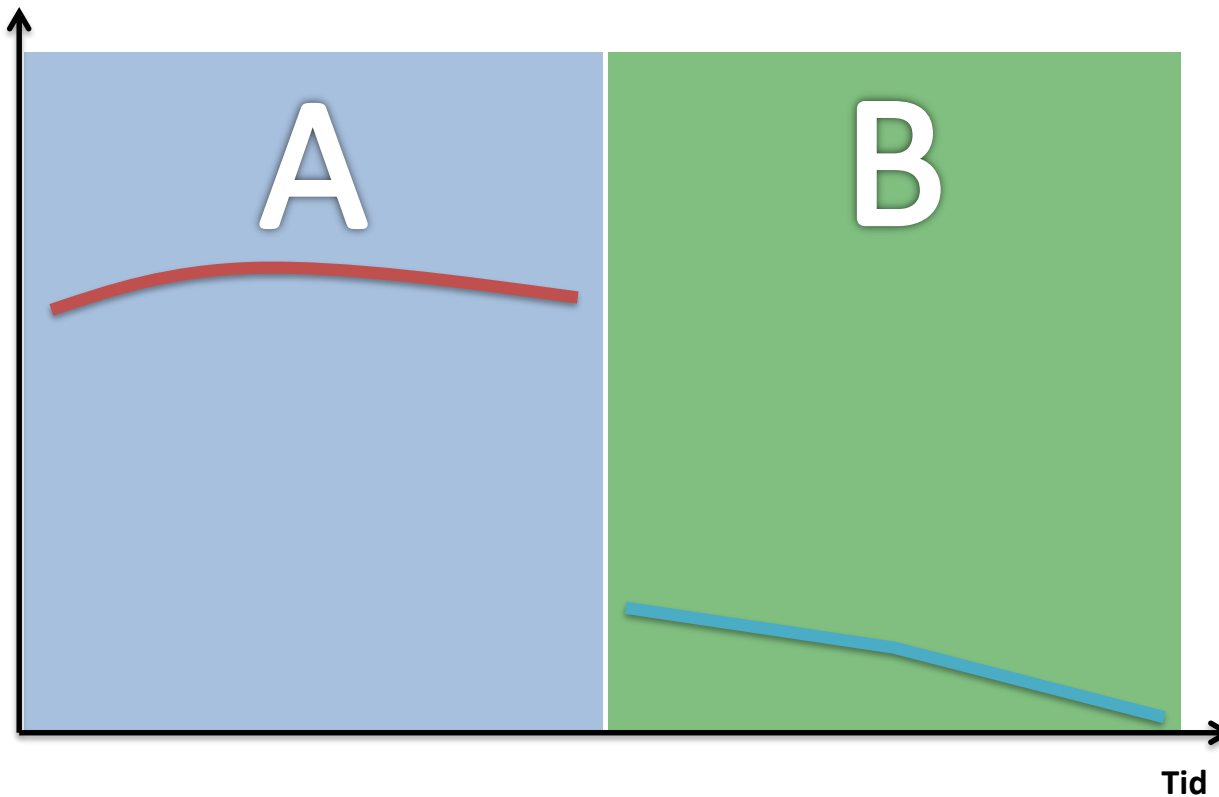


Områder



Gevinster: kvalitet

Mengde uro på natt





Eksempel på den mulige ankomsten på nye Lyngdal Omsorgssenter

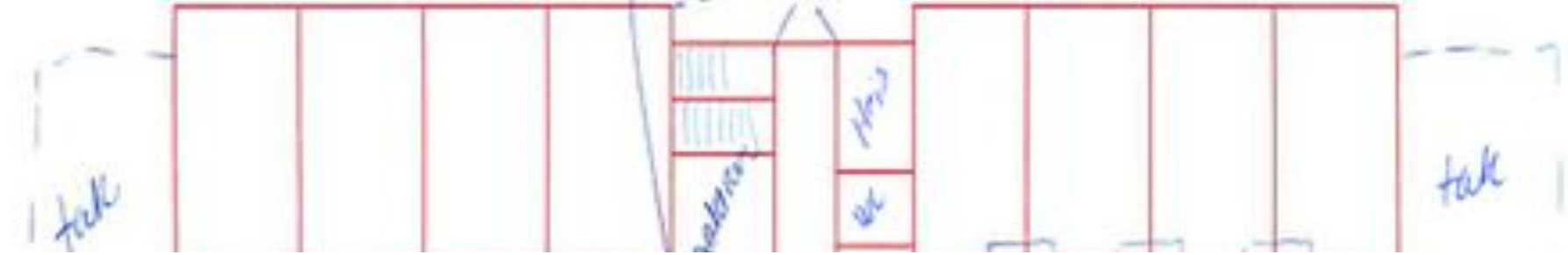




	Technical staff	Cleaning staff	Assisted aid staff	Senior citizens	Nursing staff
Toilet		<ul style="list-style-type: none"> Shelves for toiletries in the wall of an adult (with container) Shelves in the wall for the diapers, towels etc. Good room. 	<ul style="list-style-type: none"> Gripping Bracket on the sink Fall Alarm Height adjustable sink automatic rinse / dry toilet Ability to retrofit toilet lift overhead lift in the ceiling Grab Handle 	<ul style="list-style-type: none"> Good light Shower, with good fall for direct water Grab handles around Wall Toilet with bidet Easy to get the soap in the shower Adjustable toilet Robot Fan / dry The importance of color to find the toilet Guide traces the floors to find washing of feet Store shelves and cabinets Adjustable wash Close to the bed 	<ul style="list-style-type: none"> Spaces Sliding High toilet, lift and lowered, with spray and wipe Create, space consuming equipment Plenty of space around the toilet Toilet seat that swivels overhead lift in the ceiling
Bed room	<ul style="list-style-type: none"> Hard wall, beside the bed, so prevent damages to the wall 	<ul style="list-style-type: none"> Hard wall, beside the bed, so prevent damages to the wall 	<ul style="list-style-type: none"> Sensor at bedside, integrated into wall (pressure, beam, fluid, epilepsy), ready for use, may be turned on by the staff overhead lift in ceiling Soundproof Supporting the bed which allows the patient to stand up 	<ul style="list-style-type: none"> Automatic adjustable bed Possible to set up windows / regulate the heat individually Adjustable light with sensor (night) Reading lights Cabinet Space / dresser Soundproofing Handrails from bed to toilet Robots serving cold water Sensor that record fall 	<ul style="list-style-type: none"> Adjustable temperature Aid to get out of bed Extra bed for visitors Ball Blankets overhead lift
Living room		<ul style="list-style-type: none"> curtain board must not be a dust collector cabinet that is not a part of the wall have to go up to the roof. 	<ul style="list-style-type: none"> The chime with sound and light overhead lift Grab Handle 	<ul style="list-style-type: none"> Integrated kitchenette with microwave Dishwasher Good lighting, automated, sensor Good floor space Adjustable furniture Wireless network Large tv Telephone 	<ul style="list-style-type: none"> Overhead lift in ceiling
Common rooms		<ul style="list-style-type: none"> Room for washing machine, machines, mops, sockets for charging machines 	<ul style="list-style-type: none"> If kitchen: stove guard Teleloop Lift and lower kitchen Dining area with good lighting Monitors with day, date and time, must be able stemmeaktiveres. Hand rails all the way along all the walls (formed in a pretty way?) 	<ul style="list-style-type: none"> Open kiosk / small shop / cafe Accommodation rooms for guests Spa / Hairdresser / Health Club Library / music / Senior Film Society Garden / Balcony sensory / healing gardens 	<ul style="list-style-type: none"> Cosy Circle Walking sensory / screening room Timeless color and decor Good light
Surfaces	<ul style="list-style-type: none"> Floors: plain surfaces depressant (something soft?) reduce the strain on the back / pelvis / hips maintenance friendly conduct heat (hydronic) Exterior: External surfaces do not require painting or other maintenance 	<ul style="list-style-type: none"> Floors: Vinyl (thick) - dries faster boning Washable slip resistant floor No baseboards 	<ul style="list-style-type: none"> All surfaces should dampen acoustics No crossties or thresholds anywhere All sockets must be assessed in relation to high on the wall. 	<ul style="list-style-type: none"> Non-slip flooring in bathrooms 	<ul style="list-style-type: none"> Automatic cleaning Floor prevent overuse injuries of the hip, lower back, etc.
Other areas	<ul style="list-style-type: none"> Automatic sliding doors Light control in any room Heat recovery of "gray water" for example, shower water Use of aerated concrete Blinds exterior or glass Threshold-free fire sectioning separation Solar cell panels - Plusshus Parking in basement 	<ul style="list-style-type: none"> Window: <ul style="list-style-type: none"> Rectangular window Self-cleaning window 	<ul style="list-style-type: none"> Covers for light switches that can be replaced (various colors) The entrance into the room should be large, space for utilities and charging station for electric utilities (at least 6 plugs) Sliding doors to all rooms with open doors Automatic light (sensor) Fire alarm with sound, light and vibration in bed All systems must be able to show an error Around the house there must be way (to avoid reversing the delivery and etc) garage (carport) to each apartment for scooter and the like). All tools must be able to notify the failure or that they need recharging 	<ul style="list-style-type: none"> Sliding Doors Automatic light Plenty of space for wheelchair in all rooms Automatic fuse closure of power Downtall / transition to the center Private bus stop at LBS Individual hiking path for manual and electric wheelchairs Outdoor area for walk in all weathers Restaurant System to ensure that all of good nutrition 	<ul style="list-style-type: none"> Good air / air condition / fans staff rooms: <ul style="list-style-type: none"> Good overview of department Place the online report Shielded room for oral report Small break room Centrally located Passcode Lock and Key Tracking of employees / where they are Two-way alarm system spa Centre for the elderly Output Doors with automatic locking, but the open door, or with camera (important that visitors feel welcome).







New units – for the senior citizens of the municipality of Lyngdal

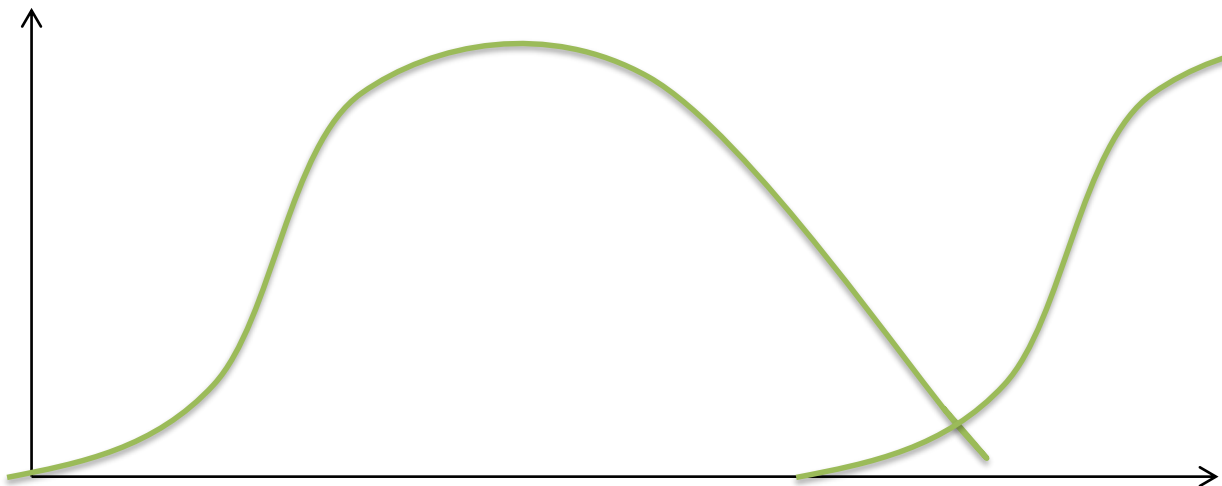
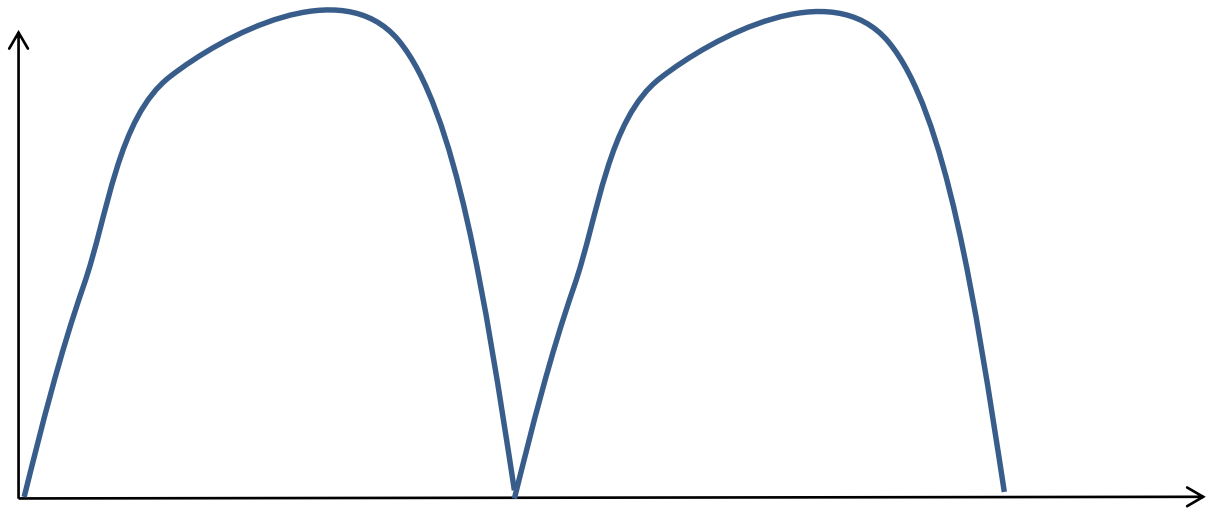
*What can the municipality achieve by implementing the new solutions in the new units? FG- staff:
(Source: «Gevinstrealisering», Leif Skiftenes Flak, 2012, page 200)*

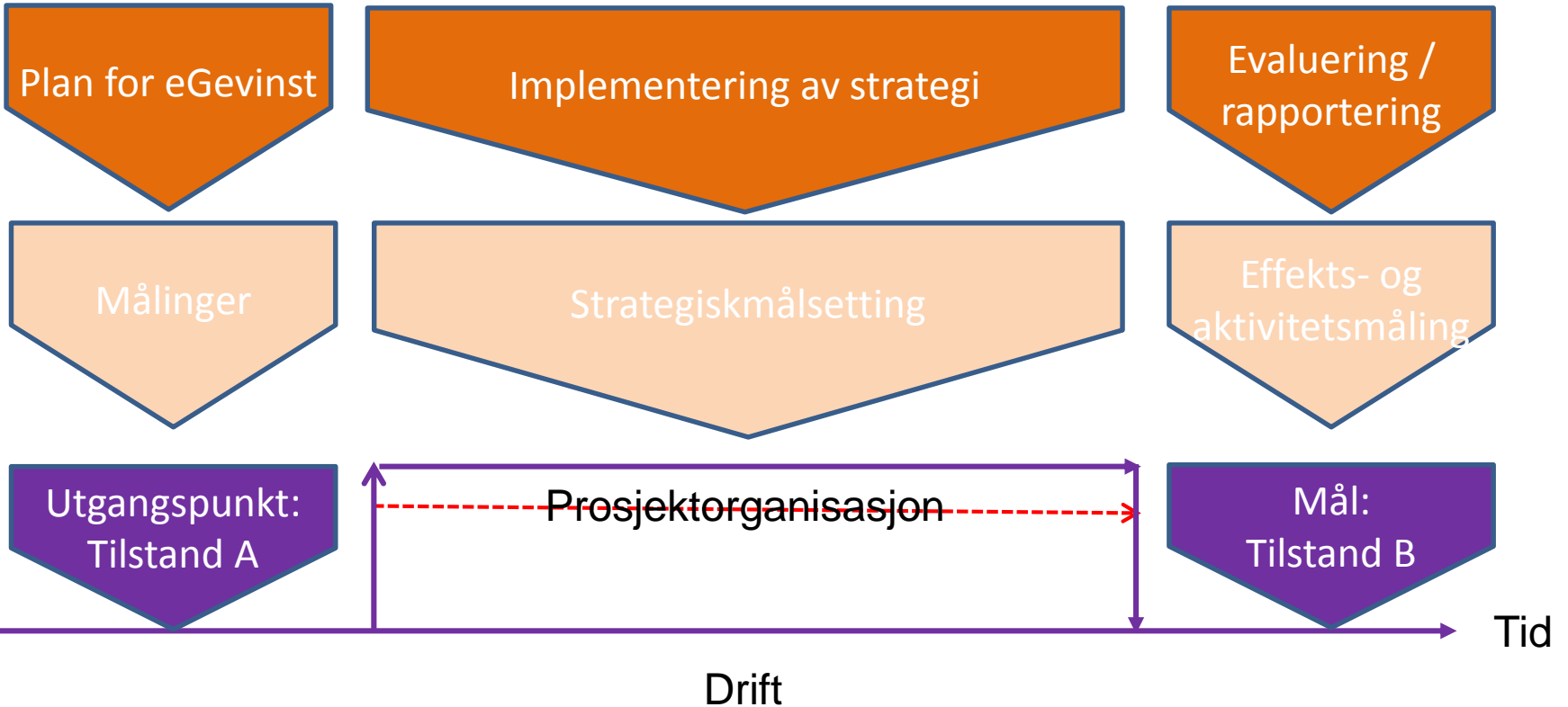
Area	What is different compared to today's units?	How do we and others see / experience the difference? (Benefits)	Can the benefits be measured? How?	What are the biggest gain (better quality and / or greater efficiency) of the new way of working?	How to "convert" the benefits? (better quality, more time for important tasks)
Common living area	More centrally placed	<p>Patient can easier find the room. That may cause less unrest amongst patients. The room becomes a gathering place – prevents isolations.</p> <p>Staff spends less time guiding patients in to the room.</p>	Measuring noise and unrest.	<p>1: Less unrest.</p> <p>2: Less need for sedatives?</p>	<p>Less need for nursing staff. Staff can be transferred to other posts in periods of time</p>
	Windows in the walls, giving good visibility in and out of the room	<p>Makes the room seem larger and more open. may reduce unrest.</p> <p>Makes it ease for staff to see what's happening either in the room or out in the corridor; so that they can earlier intervention and prevent / reduce injuries / reduce unrest.</p>	<p>Measuring unrest.</p> <p>Measuring injuries / unrest.</p>	<p>1: Less unrest.</p> <p>2: Less need for sedatives?</p>	<p>Less need for nursing staff. Staff can be transferred to other posts in periods of time</p>









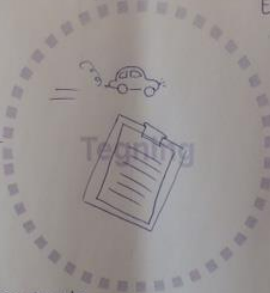




Beskrivende titel: Teamorganisering

Mål

Oversikt
like team
tenke geografisk
bruke hverandre
som kilde på
kompetanse
↳ besøk på teamete



Et fellesansvar
Synliggjøre
sykepleier på team

Beskrivelse av ideer:
- oversikt/storskisse over alle lister
- Teamer
- og fordelingsmater: tulle/synliggjøre
- like store team + spill hvert team/dag

Utfordring som vil løses:
- uttrekket på pleietygg + enformethud
- ikke ledning
- like oversikt over andre lister
- sykepleier på hvert team

kompetanse
ent eraring





Innvolvering





Etter 8 måneder i ny organisasjon

 Økonomi			
	Resultat	Mål	Status
Budsjettkontroll			
Budsjettavvik	184,9 %	0,0 %	

 Økonomi			
	Resultat	Mål	Status
Budsjettkontroll			
Budsjettavvik	-46,9 %	0,0 %	

